

## Mackay and Surroundings Emergency Relief & Support

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
<p><b>Mackay Women's Centre</b> Food vouchers women's &amp; baby products. 8:30am to 4pm Please call first on 4953 1788</p> <p><b>St Vincent De Paul</b> Emergency food and fuel vouchers Call from: 9am to 11:30am PH: 4957 6253</p> <p><b>Sarina Neighbourhood Centre</b> ER appointments (by booking only) 9am to 3pm PH: 4961 9290 65 Broad Street, Sarina <b>SARINA RESIDENTS ONLY</b></p> <p><b>ADRACARE</b> Every second Monday "Meal time on Milton" 6pm Takeaway only. One member of the family to collect.</p> <p><b>CASA</b> Food Vouchers Mon – Fri: 8am - 4pm. Please call first on 4951 4299. NILS Loans Cnr. of Gregory and Alfred streets Mackay, Qld,4740</p> <p><b>Anglicare Low Cost Food Shop</b> 14 Wood street, Mackay, Qld 4740 10am – 1pm</p> <p><b>Salvation Army</b> Financial Assistance please call 1300 371 288 from 9am – 5pm</p>	<p><b>The Neighbourhood Hub</b> ER appointments (By booking only) Call from: 8:30am to 9am PH: 4957 2626</p> <p><b>Mackay Women's Centre</b> Food vouchers women's &amp; baby products. 8:30am to 4pm Please call first on 4953 1788</p> <p><b>Salvation Army</b> ER Connect – 10am to 12pm. Food Hampers and Toiletries. 48 Gregory Street, Mackay PH: (07) 4957 3576 For Financial Assistance please call 1300 371 288 from 9am – 5pm</p> <p><b>CASA</b> Food Vouchers Mon – Fri: 8am - 4pm. Please call first on 4951 4299 NILS Loans Cnr. of Gregory and Alfred streets Mackay, Qld,4740</p> <p><b>Anglicare Low Cost Food Shop</b> 14 Wood street, Mackay, Qld 4740 10am – 1pm</p>	<p><b>Mackay Women's Centre</b> Food vouchers women's &amp; baby products. 8:30am to 4pm Please call first on 4953 1788.</p> <p><b>St Vincent De Paul</b> Emergency food and fuel vouchers Call from: 9am to 11:30am PH: 4957 6253</p> <p><b>ADRACARE</b> 9am until 12pm for Food Hampers and Bread. 80 Milton Street, Mackay QLD, 4740 PH: (07)4951 1700</p> <p><b>CASA</b> Food Vouchers Mon – Fri: 8am - 4pm. Please call first on 4951 4299 NILS Loans Cnr. of Gregory and Alfred streets Mackay, Qld,4740</p> <p><b>Anglicare Low Cost Food Shop</b> 14 Wood street, Mackay, Qld 4740 10am – 1pm</p> <p><b>Salvation Army</b> Financial Assistance please call 1300 371 288 from 9am - 5pm</p>	<p><b>The Neighbourhood Hub</b> ER appointments (By booking only) Call from 8:30am to 9am PH: 4957 2626.</p> <p><b>Mackay Women's Centre</b> Food vouchers women's &amp; baby products. 8:30am to 4pm Please call first on 4953 1788.</p> <p><b>Salvation Army</b> ER Connect – 10am to 12pm Food Hampers and Toiletries 48 Gregory Street, Mackay PH: (07) 4957 3576. For Financial Assistance please call 1300 371 288 from 9am – 5pm</p> <p><b>CASA</b> Food Vouchers Mon – Fri: 8am - 4pm. Please call first on 4951 4299 NILS Loans Cnr. of Gregory and Alfred streets Mackay, Qld,4740</p> <p><b>Anglicare Low Cost Food Shop</b> 14 Wood street, Mackay, Qld 4740 10am – 1pm</p> <p><b>Yamadi Aged and Community Care:</b> 9am – 12:30pm appointment only Level 1/46 Macalister Street, Mackay, QLD 4740 PH: 4957 8121</p>	<p><b>Mackay Women's Centre</b> Food vouchers women's &amp; baby products. 8:30am to 4pm Please call first on 4953 1788</p> <p><b>St Vincent De Paul</b> Emergency food and fuel vouchers Call from: 9am to 11:30am PH: 4957 6253</p> <p><b>Anglicare Low Cost Food Shop</b> 14 Wood street, Mackay, Qld 4740 10am – 1pm</p> <p><b>Yamadi Aged and Community Care:</b> 9am – 12:30pm. Appointment only. Level 1/46 Macalister Street, Mackay, QLD 4740 PH: 4957 8121</p> <p><b>Salvation Army</b> Financial Assistance please call 1300 371 288 from 9am – 5pm</p> <p><b>CASA</b> Food Vouchers Mon – Fri: 8am - 4pm. Please call first on 4951 4299. NILS Loans Cnr. of Gregory and Alfred streets Mackay, Qld,4740</p>

## Other Helpful Contacts

Child Contact Service	4944 1733
Community Health	4969 3863
Dispute Resolution Centre	4967 4404
DV Connect	1800 811 811
Domestic Violence Resource Service	4957 3888
Mackay Child Safety Services	4967 2344
Uniting Community Care	4944 2300
Mackay Legal Centre	4953 1211
Legal Aid	4889 8600
ATSICHS Health	4957 9400
Relationships Australia	1300 364 277
Connect Housing	4953 4652
Department of Housing	4862 9500
Rent Connect	4862 9504
Centrelink	13 24 68
Good Money	1300 770 550
National Debt Helpline	1800 007 007
Medicare	13 20 11
National Disability insurance Agency	1800 800 110
YIRS One Stop Youth Shop	4957 7949
Family and Child Connect	13 32 64

## Homeless Information - Public Amenities

### Public Phones:

- 145 Victoria Street
- 133 Victoria Street
- Cnr of Victoria and Gregory Street
- Cnr of Victoria and Wood Street
- 166 Alfred Street
- Canelands shopping Centre outside Woolworths and Big W entrance
- 24 Gordon Street
- Shakespeare Street
- Cnr Carlyle and Victoria Street
- Cnr or Norris and Milton Street

### Public BBQ's:

- Bluewater Quay (Bluewater Court)
- Caneland Park (Mangrove Road)
- Iluka Park (Binnington Esplanade)
- John Breen Park (Malcolmson Street)
- Col Story Rotary Park (Nebo Road)
- Muller Park (Boundary Road)
- Willets Road Park (Willets Road)

### Public Toilets:

- Queens Park
- Schaefer Street Park
- Wood Street Park
- Col Story Rotary Park
- Jubilee Park
- Boat Ramp (River Street)

## Crisis Accommodation Contacts

### Men:

- St. Vinnies Community Care Mackay  
Ph: 4961 8660

### Women:

- Lowanna House or Samaritan House c/ Mackay Women's Centre  
Ph: 4953 1788
- DV Connect  
Ph: 1800 811 811

### Families:

- Community Accommodation & Support Agency  
Ph: 4951 4299

### Youth:

- Kaylan House for young people who are homeless aged between 16 to 25 years  
Ph: 4951 4352

## Financial Counselling

If you are experiencing personal financial difficulties speak to the administration staff at The Neighbourhood Hub about organising an appointment with our Financial Counsellor, this is a free service.

Mackay Regional Financial Wellbeing Program Programme

Alternatively, you can contact:

**National Debt Helpline**

**Ph: 1800 007 007**