

ORGANISATION NAME	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
The Neighbourhood Hub PH: 4957 2626 4 George Street, West Mackay	9:00am – 11:00 am ER Appointments & Food hampers Assessment must be completed. ID and Centrelink card required.	9:00am – 11:00 am ER Appointments & Food hampers Assessment must be completed. ID and Centrelink card required.	10:30am – 3:00 pm Second Bite Fresh bread, fruit & vegetables (Limited Items)		9:00am – 3:00 pm Second Bite Fresh bread, fruit & vegetables (Limited Items)
ADRACARE PH: 4951 1700 80 Milton Street, Mackay	9.00am – 3.30pm Food Hampers (One per household 3 monthly); Bread every couple of days 6pm - 6.30pm. "Mealtime on Milton" Takeaway (every other Monday only)	9.00am – 3.30pm Food Hampers (One per household 3 monthly); Bread every couple of days	9.00am – 3.30pm. Food Hampers (One per household 3 monthly); Bread every couple of days	9.00am – 3.30pm. Food Hampers (One per household 3 monthly); Bread every couple of days	9.00am – 3.30pm. Food Hampers (One per household 3 monthly); Bread every couple of days
Anglicare Mackay Whitsunday PH: 4953 3444 39 Gordon Street, Mackay	10:00am – 1:00pm Food Hampers, PBS Scripts filled - ID Required	10:00am – 1:00pm Food Hampers, PBS Scripts filled - ID Required	10:00am – 1:00pm Food Hampers, PBS Scripts filled - ID Required	10:00am – 1:00pm Food Hampers, PBS Scripts filled - ID Required	10:00am – 1:00pm Food Hampers, PBS Scripts filled ID Required
Anglicare Mackay Whitsunday PH: 4953 3444 14 Wood Street, Mackay	10:00am – 3:00pm Anglicare Low Cost Food Shop 14 Wood street - ID Required	10:00am – 3:00pm Anglicare Low Cost Food Shop 14 Wood street - ID Required	10:00am – 3:00pm Anglicare Low Cost Food Shop 14 Wood street - ID Required	10:00am – 3:00pm Anglicare Low Cost Food Shop 14 Wood street - ID Required	10:00am – 3:00pm Anglicare Low Cost Food Shop 14 Wood street - ID Required
CASA PH: 4951 4299 Cnr Gregory & Alfred Streets, Mackay	9:00am – 11.30am Food Vouchers only available 9:00am – 3:00pm NILS Loans Mon – Fri Please call first on 4951 4299	9:00am – 11.30am Food Vouchers only available 9:00am – 3:00pm NILS Loans Mon – Fri Please call first on 4951 4299	9:00am – 11.30am Food Vouchers only available 9:00am – 3:00pm NILS Loans Mon – Fri Please call first on 4951 4299	9:00am – 11.30am Food Vouchers only available 9:00am – 3:00pm NILS Loans Mon – Fri Please call first on 4951 4299	9:00am – 11.30am Food Vouchers only available 9:00am – 3:00pm NILS Loans Mon – Fri Please call first on 4951 4299
Mackay Women's Services PH: 4953 1788 418 Shakespeare St, Mackay	8;30am – 2:30pm Baby items for Mums & Dads with bubs. Toiletries & Sanitary items. Assessment must be completed.	8;30am – 2:30pm Baby items for Mums & Dads with bubs. Toiletries & Sanitary items. Assessment must be completed	8;30am – 2:30pm Baby items for Mums & Dads with bubs. Toiletries & Sanitary items. Assessment must be completed	8;30am – 2:30pm Baby items for Mums & Dads with bubs. Toiletries & Sanitary items. Assessment must be completed	
New Life Church PH: 4953 4400 75 Evans Ave, North Mackay			9:30am – 11:30am Food bank	9:30am – 11:30am Food bank	9:30am – 11:30am Food bank
St Vincent de Paul PH: 4957 6253 10 Macalister Street, Mackay	9:00am - 11:30am Emergency food; PBS Scripts filled ID and Centrelink card required.		9:00am - 11:30am Emergency food; PBS Scripts filled ID and Centrelink card required		9:00am - 11:30am Emergency food; PBS Scripts filled ID and Centrelink card required.
Salvation Army PH: 4957 3576 48 Gregory Street, Mackay		10:00am – 12:00pm Food hampers, toiletries, clothes Financial Assistance - PH: 1300 371 288	10:00am – 12:00pm Financial Assistance - PH: 1300 371 288	10:00am – 12:00pm Food hampers, toiletries, clothes Financial Assistance - PH: 1300 371 288	10:00am – 12:00pm Financial Assistance - PH: 1300 371 288
Sarina Neighbourhood Centre PH: 4961 9290 65 Broad Street, Sarina SARINA RESIDENTS ONLY	By booking only: Emergency Relief Financial planning				
Yamadi Aged and Community Care PH: 4957 8121 Level 1/46 Macalister St, Mackay				9:00am – 12:00pm	9:00am – 12:00pm

Other Helpful Contacts

Child Contact Service	4944 1733
Community Health	4969 3863
Dispute Resolution Centre	4967 4404
DV Connect	1800 811 811
Domestic Violence Resource Service	4957 3888
Mackay Child Safety Services	4967 2344
Uniting Community Care	4944 2300
Mackay Legal Centre	4953 1211
Legal Aid	4889 8600
ATSICHS Health	4957 9400
Relationships Australia	1300 364 277
Connect Housing	4953 4652
Department of Housing	4862 9500
Rent Connect	4862 9504
Centrelink	13 24 68
Good Money	1300 770 550
National Debt Helpline	1800 007 007
Medicare	13 20 11
National Disability insurance Agency	1800 800 110
United Community Care	1300 096 230
YIRS One Stop Youth Shop	4957 7949
Family and Child Connect	4847 0550
Lives Lived Well	1300 727 957

Homeless Information - Public Amenities

Public Phones:

- 145 Victoria Street
- 133 Victoria Street
- Cnr of Victoria and Gregory Street
- Cnr of Victoria and Wood Street
- 166 Alfred Street
- Canelands shopping Centre outside Woolworths and Big W entrance
- 24 Gordon Street
- Shakespeare Street
- Cnr Carlyle and Victoria Street
- Cnr or Norris and Milton Street

Public BBQ's:

- Bluewater Quay (Bluewater Court)
- Caneland Park (Mangrove Road)
- Iluka Park (Binnington Esplanade)
- John Breen Park (Malcolmson Street)
- Col Story Rotary Park (Nebo Road)
- Muller Park (Boundary Road)
- Willets Road Park (Willets Road)

Public Toilets:

- Queens Park
- Schaefer Street Park
- Wood Street Park
- Col Story Rotary Park
- Jubilee Park
- Boat Ramp (River Street)

Crisis Accommodation Contacts

Men:

- St. Vinnies Community Care Mackay
Ph: 4963 5100

Women:

- Lowanna House or Samaritan House c/ Mackay Women's Service
Ph: 4953 1788
- DV Connect
Ph: 1800 811 811

Families:

- Community Accommodation & Support Agency
Ph: 4951 4299

Youth:

- Kaylan House for young people who are homeless aged between 16 to 25 years Ph: 4951 4352

Financial Counselling

If you are experiencing personal financial difficulties speak to the administration staff at The Neighbourhood Hub about organising an appointment with our Financial Counsellor, this is a free service.

Mackay Regional Financial Wellbeing Program Programme

Alternatively, you can contact:

National Debt Helpline

Ph: 1800 007 007